



A message to our customers about COVID-19

The COVID-19 pandemic is impacting the lives of our customers, communities and neighbors. Beyond the most important need to stay healthy, we know that many are also experiencing financial stresses.

Acura is here to help.

If you're an Acura Financial Services Account Holder:

- **Available Hardship Help:** Payment extensions and deferrals, as well as late fee waivers are available. For more information, please visit [AcuraFinancialServices.com](https://www.acurafinancialservices.com). *We appreciate your patience as we are experiencing high call volumes.*

If you need to purchase a new or used vehicle right now, we can help make it easier:

- **90 Days to First Payment Program:** 90-Day Deferred Payment on new vehicle sales financed by Acura Financial Services for qualified customers^{1/2}
- **Loyalty Purchase Assistance Cash:** \$500 towards the purchase or lease of a new Acura model (certain exclusions apply).
- **Certified Pre-owned Vehicle Special APRs:**
 - Acura: TLX, RDX from April 1, 2020 to June 1, 2020

If your vehicle requires **repair** or **maintenance**, in so far as your state and local governments have recognized transportation as an essential need, your local Acura dealer service operation should be open and able to help you.

We hope you'll join us in protecting the health of our families and communities by following the advice of the Centers for Disease Control and your local health authorities.

Together we will make it through these challenging times.

Stay safe,

Acura

¹ Retail only. Not available in the State of Florida.

² Interest accrues during the deferral period.